

# Consulting Client Satisfaction Survey Template

All questions are optional. Follow each question's directions.  
Write your answers to the open questions in the space provided.

Think about the named consulting engagement. Answer from your direct experience. Do not include confidential project information, personal allegations, payment details, or contract disputes.

## 1. Which consulting project or engagement are you reviewing?

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## 2. How clearly did the consulting team understand the agreed project goals?

- ☐ Not at all clearly
- ☐ Slightly clearly
- ☐ Moderately clearly
- ☐ Very clearly
- ☐ Extremely clearly
- ☐ Not sure

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## 3. How reliable was delivery against the commitments agreed for this engagement?

- ☐ Not at all reliable
- ☐ Slightly reliable
- ☐ Moderately reliable
- ☐ Very reliable
- ☐ Extremely reliable
- ☐ Not sure

## 4. How effectively did the consultant collaborate with your team?

- ☐ Not at all effectively
- ☐ Slightly effectively
- ☐ Moderately effectively
- ☐ Very effectively
- ☐ Extremely effectively
- ☐ Not sure

## 5. How useful were the recommendations or deliverables for the decision or work they were meant to support?

- ☐ Not at all useful
- ☐ Slightly useful
- ☐ Moderately useful
- ☐ Very useful
- ☐ Extremely useful
- ☐ Not sure

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## 6. Overall, how satisfied are you with this consulting engagement?

- ☐ Very dissatisfied
- ☐ Dissatisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Satisfied
- ☐ Very satisfied
- ☐ Not sure

## 7. What is one change that would improve a future engagement?

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