

Cruise Survey Template

All questions are optional. Follow each question's directions.
Write your answers to the open questions in the space provided.

Please think about the completed cruise identified above. Rate only the services you experienced. You may skip any question. Do not include booking details, cabin numbers, names or other private information.

1. Overall, how satisfied were you with this cruise?

- ☐ Very dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat satisfied
- ☐ Very satisfied
- ☐ Not sure

2. How easy was it to follow the boarding process?

- ☐ Very difficult
- ☐ Somewhat difficult
- ☐ Neither easy nor difficult
- ☐ Somewhat easy
- ☐ Very easy
- ☐ Not sure

3. How satisfied were you with the condition of your cabin when you arrived?

- ☐ Very dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat satisfied
- ☐ Very satisfied
- ☐ I did not use a cabin

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4. How satisfied were you with the dining options you used on board?

- ☐ Very dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat satisfied
- ☐ Very satisfied
- ☐ I did not use onboard dining

5. How easy was it to follow the disembarkation process?

- ☐ Very difficult
- ☐ Somewhat difficult
- ☐ Neither easy nor difficult
- ☐ Somewhat easy
- ☐ Very easy
- ☐ Not sure

6. Which area should receive the most attention before a future sailing?

- ☐ Boarding
- ☐ Cabin condition
- ☐ Dining
- ☐ Onboard activities
- ☐ Shore excursion arrangements
- ☐ Disembarkation
- ☐ Another area
- ☐ No area needs attention
- ☐ Not sure

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7. What specific change would improve the area you selected?
