

Electric Vehicle Owners Survey Template

All questions are optional. Follow each question's directions.
Write your answers to the open questions in the space provided.

Answer about driving a battery-electric vehicle in the past 30 days. Do not include your home address, vehicle registration or account information. All questions are optional. This is not a technical fault-reporting service.

1. Do you currently drive a battery-electric vehicle?

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

2. Do you have access to charging where you live?

- ☐ Yes, whenever I need it
- ☐ Yes, but access is limited
- ☐ No
- ☐ Not sure
- ☐ Not applicable

3. Where did you charge most often in the past 30 days?

- ☐ At home
- ☐ At work
- ☐ At public charging locations
- ☐ At another location
- ☐ I did not charge
- ☐ Not applicable

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4. On your most recent public-charging attempt in the past 30 days, were you able to start charging?

- ☐ Yes, on the first attempt
- ☐ Yes, after another attempt or moving charger
- ☐ No
- ☐ I did not attempt public charging
- ☐ I do not remember

5. What was the main difficulty on that public-charging attempt?

- ☐ No difficulty
- ☐ No available charging space
- ☐ Access or parking restrictions
- ☐ Charger or connector problem
- ☐ App or payment problem
- ☐ Price uncertainty
- ☐ Another difficulty
- ☐ I did not attempt public charging

6. How clear was the total charging price before you started?

- ☐ Not at all clear
- ☐ Slightly clear
- ☐ Moderately clear
- ☐ Very clear
- ☐ Extremely clear
- ☐ Not applicable

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7. What would most improve charging in the area you use?
