

General Internet Usage Survey Template

All questions are optional. Follow each question's directions.

Write your answers to the open questions in the space provided.

Think about your internet use during the past 30 days, whether on a phone, computer, tablet or another device. All questions are optional. If you do not use the internet, select the relevant option or skip a question. Do not share passwords, account details or private browsing information.

1. During the past 30 days, how often did you use the internet?

- ☐ Every day or almost every day
- ☐ Several days a week
- ☐ About once a week
- ☐ Less than once a week
- ☐ Not at all
- ☐ Not sure

2. Which device did you use most often to access the internet?

- ☐ Smartphone
- ☐ Laptop or desktop computer
- ☐ Tablet
- ☐ Another device
- ☐ I did not use the internet
- ☐ Not sure

3. How often could you get an internet connection when you wanted one?

- ☐ Never
- ☐ Rarely
- ☐ Sometimes
- ☐ Often
- ☐ Always
- ☐ I did not want or need a connection

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4. Which activity was your main reason for using the internet?

- ☐ Work or study
- ☐ Communication with others
- ☐ Entertainment
- ☐ Shopping or personal administration
- ☐ Finding information
- ☐ Another activity
- ☐ I did not use the internet
- ☐ Not sure

5. What most limited your internet use?

- ☐ Connection availability or reliability
- ☐ Cost
- ☐ Access to a suitable device
- ☐ Difficulty completing online tasks
- ☐ Concerns about privacy or security
- ☐ Another factor
- ☐ Nothing limited my use
- ☐ I did not want or need to use it
- ☐ Prefer not to say

6. What online task, if any, would you like help completing?

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7. What would make online services easier for you to use?
