

Home Security Survey Template

All questions are optional. Follow each question's directions.
Write your answers to the open questions in the space provided.

Answer about the home-security information or support you would find useful. Every question is optional. Do not include your address, access codes, device locations, routines, valuables or details of an incident. This survey is not monitored for urgent help.

1. Which best describes your role in deciding on changes to your home?

- ☐ I can usually decide myself
- ☐ I decide with other household members
- ☐ I need a landlord or property manager's approval
- ☐ Another arrangement
- ☐ Not sure
- ☐ Prefer not to answer

2. Which home-security topic would you most like explained?

- ☐ Understanding different types of protection
- ☐ Understanding ongoing service costs
- ☐ Discussing changes with a landlord or manager
- ☐ Privacy when using connected devices
- ☐ Maintaining equipment safely
- ☐ Another topic
- ☐ No information needed
- ☐ Not sure

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3. How easy is it to find home-security information you can understand?

- ☐ Very easy
- ☐ Somewhat easy
- ☐ Neither easy nor difficult
- ☐ Somewhat difficult
- ☐ Very difficult
- ☐ I have not looked
- ☐ Prefer not to answer

4. What is the main barrier to taking a home-security step you are considering?

- ☐ Cost
- ☐ Needing permission
- ☐ Unclear options
- ☐ Finding suitable help
- ☐ Privacy concerns
- ☐ Time
- ☐ Another barrier
- ☐ No barrier
- ☐ I am not considering a step

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5. Which type of support would be most useful to you?

- ☐ Plain-language information
- ☐ A community question-and-answer session
- ☐ Help identifying the right contact
- ☐ A discussion with a qualified adviser
- ☐ Another type of support
- ☐ No support needed
- ☐ Not sure

6. When would you prefer to receive this information?

- ☐ Within the next month
- ☐ Within the next three months
- ☐ Later
- ☐ Only when I request it
- ☐ No information wanted
- ☐ Not sure

7. What should an information session explain better, without describing your home's security arrangements?
