

Learning Support Survey Template

All questions are optional. Select one answer for each choice question.

Write your answers to the open questions in the space provided.

Think about the academic support named by the organizer during the past four weeks. You can answer even if you did not use it. Please do not include private health information. All questions are optional.

1. Before this survey, did you know how to ask for this academic support?

- ☐ Yes
- ☐ Partly
- ☐ No
- ☐ Not sure

2. Did you use this support during the past four weeks?

- ☐ Yes
- ☐ No
- ☐ Not sure

3. If you did not use it, what was the main reason?

- ☐ I did not need it
- ☐ I did not know it was available
- ☐ I did not know how to access it
- ☐ The available times did not work for me
- ☐ I preferred another source of help
- ☐ Another reason
- ☐ I used the support

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4. When you sought support, how timely was the help?

- ☐ Much too late for my task
- ☐ Somewhat too late for my task
- ☐ In time for my task
- ☐ I am still waiting
- ☐ I did not seek support

5. How well did the help clarify what to do next?

- ☐ Not at all well
- ☐ Slightly well
- ☐ Moderately well
- ☐ Very well
- ☐ Extremely well
- ☐ I did not receive help

6. What made it easier or harder to access support?

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7. What is one change that would make this support more useful?
