

Partner Satisfaction Survey Template

All questions are optional. Select one answer for each choice question.

Write your answers to the open questions in the space provided.

Please think about working with our organization during the past three months. Share feedback on the partnership without confidential commercial details.

1. How often did you work with our team in the past three months?

- ☐ Less than monthly
- ☐ About monthly
- ☐ About weekly
- ☐ Several times a week
- ☐ Not during this period

2. How clear were each organization's responsibilities?

- ☐ Very unclear
- ☐ Somewhat unclear
- ☐ Neither clear nor unclear
- ☐ Somewhat clear
- ☐ Very clear
- ☐ Not sure

3. How useful were the updates you received?

- ☐ Not at all useful
- ☐ Slightly useful
- ☐ Moderately useful
- ☐ Very useful
- ☐ Extremely useful
- ☐ No updates received
- ☐ Not applicable

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4. How easy was it to reach the right person when you needed help?

- ☐ Very difficult
- ☐ Somewhat difficult
- ☐ Neither difficult nor easy
- ☐ Somewhat easy
- ☐ Very easy
- ☐ Did not need help

5. Overall, how satisfied are you with the working relationship?

- ☐ Very dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat satisfied
- ☐ Very satisfied
- ☐ Not sure

6. What part of the partnership works best?

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7. What should we improve first?
