

Product Testing Survey Template

All questions are optional. Select one answer for each choice question.

Write your answers to the open questions in the space provided.

Answer about the product version and task named in the test instructions. Describe what happened, including if you could not start or finish. Please avoid private information.

All questions are optional.

1. How much of the assigned task did you attempt?

- ☐ I attempted all of it
- ☐ I attempted part of it
- ☐ I did not attempt it

2. Were you able to complete the task?

- ☐ Yes, without help
- ☐ Yes, with help
- ☐ Partly
- ☐ No
- ☐ I did not attempt it

3. How clear were the instructions provided?

- ☐ Not at all clear
- ☐ Slightly clear
- ☐ Moderately clear
- ☐ Very clear
- ☐ Extremely clear
- ☐ No instructions were provided
- ☐ I did not use the instructions

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4. Which step was most difficult, if any?

5. What happened that you did not expect?

6. What worked well during the test?

7. What would you change before trying the product again?

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Write your answers to the open questions in the space provided.

8. What would help you complete the task more easily next time?
