

Quarterly Gig Worker Survey Template

All questions are optional. Follow each question's directions.
Write your answers to the open questions in the space provided.

Think about the named platform and quarter. Answer only about your own experience.
Every question is optional. Do not enter account identifiers, customer names, payment records, exact earnings or confidential case details.

1. Which type of work did you mainly obtain through this platform during the quarter?

- ☐ Passenger transport
- ☐ Food or parcel delivery
- ☐ Household or local in-person services
- ☐ Remote professional or creative services
- ☐ Online short tasks
- ☐ Another type of work
- ☐ I obtained no work through it

2. When you wanted work, how often could you find a suitable task or assignment?

- ☐ Never
- ☐ Rarely
- ☐ Sometimes
- ☐ Often
- ☐ Always
- ☐ I did not look for work during this quarter
- ☐ Not sure

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3. Before accepting work, how clear was the information about what the task required?

- ☐ Very unclear
- ☐ Somewhat unclear
- ☐ Neither clear nor unclear
- ☐ Somewhat clear
- ☐ Very clear
- ☐ I did not accept work
- ☐ Not sure

4. How clear was the explanation of how your payment was calculated?

- ☐ Very unclear
- ☐ Somewhat unclear
- ☐ Neither clear nor unclear
- ☐ Somewhat clear
- ☐ Very clear
- ☐ I received no payment through this platform
- ☐ Not sure

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5. When platform rules affecting your work changed, how clear was the explanation?

- ☐ Very unclear
- ☐ Somewhat unclear
- ☐ Neither clear nor unclear
- ☐ Somewhat clear
- ☐ Very clear
- ☐ I noticed no rule changes
- ☐ Not sure whether rules changed

6. What happened the last time you asked the platform for help during this quarter?

- ☐ The issue was resolved
- ☐ The issue was partly resolved
- ☐ I received a response but no resolution
- ☐ I received no response
- ☐ I am still waiting within the stated response time
- ☐ I did not ask for help

7. What one change to the platform's information or support would help you most?
