

Real Estate Agent Evaluation Survey Template

All questions are optional. Follow each question's directions.
Write your answers to the open questions in the space provided.

Think about your recent work with the agent named in the invitation. All questions are optional. Do not include property addresses, transaction amounts, financial documents or other people's personal information.

1. How well did the agent understand what you were looking for in a home?

- ☐ Not at all well
- ☐ Slightly well
- ☐ Moderately well
- ☐ Very well
- ☐ Extremely well
- ☐ I cannot judge

2. How clear were the agent's explanations of the next steps?

- ☐ Not at all clear
- ☐ Slightly clear
- ☐ Moderately clear
- ☐ Very clear
- ☐ Extremely clear
- ☐ No next steps were discussed

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3. How satisfied were you with the timeliness of responses to your questions?

- ☐ Very dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat satisfied
- ☐ Very satisfied
- ☐ I did not ask questions

4. How often did the agent follow through on what they said they would do?

- ☐ Never
- ☐ Rarely
- ☐ Sometimes
- ☐ Often
- ☐ Always
- ☐ I cannot judge

5. How comfortable did you feel explaining a concern or changing your preferences?

- ☐ Very uncomfortable
- ☐ Somewhat uncomfortable
- ☐ Neither comfortable nor uncomfortable
- ☐ Somewhat comfortable
- ☐ Very comfortable
- ☐ I did not need to do this
- ☐ Prefer not to say

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6. What did the agent do that was particularly helpful?

7. What should the agent do differently for future clients?
