

Remote Learning Technology Survey Template

All questions are optional. Follow each question's directions.

Write your answers to the open questions in the space provided.

Please answer about the named remote or hybrid course during the past two weeks. Do not include passwords, account details, grades, or another person's information. Every question is optional.

1. During the past two weeks, how reliable was your internet connection for this course?

- ☐ Reliable for every task
- ☐ Reliable for most tasks
- ☐ Reliable for some tasks
- ☐ Rarely reliable
- ☐ Not reliable for course tasks
- ☐ I did not need an internet connection

2. How well did your main device support the course tasks you needed to complete?

- ☐ Very well
- ☐ Well
- ☐ Neither well nor poorly
- ☐ Poorly
- ☐ Very poorly
- ☐ I did not use my own device

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3. How often did you have to share your main learning device when you needed it?

- ☐ Never
- ☐ Rarely
- ☐ Sometimes
- ☐ Often
- ☐ Every time
- ☐ Not applicable

4. How confident were you using the required course platforms during the past two weeks?

- ☐ Very confident
- ☐ Confident
- ☐ Neither confident nor unsure
- ☐ Unsure
- ☐ Very unsure
- ☐ No platform was required

5. How easy or difficult was it to contact an instructor or course assistant when technology blocked a task?

- ☐ Very easy
- ☐ Easy
- ☐ Neither easy nor difficult
- ☐ Difficult
- ☐ Very difficult
- ☐ I did not need to make contact
- ☐ No contact route was provided

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6. Which course task was most affected by a technology problem?

- ☐ Joining a live session
- ☐ Watching or hearing course material
- ☐ Downloading or opening files
- ☐ Submitting work
- ☐ Taking part in discussion
- ☐ Contacting course staff
- ☐ No task was affected
- ☐ Another task

7. What is the one technology or communication change that would help you most in this course?
