

Rental Housing Search Survey Template

All questions are optional. Follow each question's directions.
Write your answers to the open questions in the space provided.

Think about your most recent search for a rental home during the past six months. If you are still searching, describe your experience so far. Every question is optional. Do not include names, exact addresses, income records or private application details. This questionnaire is feedback, not a rental application or request for urgent housing assistance.

1. What is the status of that rental search?

- ☐ Found a rental home
- ☐ Still searching
- ☐ Paused or stopped without finding a home
- ☐ Did not search during the past six months
- ☐ Prefer not to answer

2. How long have you spent, or did you spend, on that search?

- ☐ Less than 2 weeks
- ☐ 2–4 weeks
- ☐ More than 1–3 months
- ☐ More than 3–6 months
- ☐ More than 6 months
- ☐ Did not search
- ☐ Not sure

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3. Which source did you rely on most to find possible rentals?

- ☐ Property websites or apps
- ☐ Letting agents or property managers
- ☐ Friends or family
- ☐ Community or housing organizations
- ☐ Social media or local groups
- ☐ Signs or printed listings
- ☐ Another source
- ☐ Did not search

4. How clear was the information about total move-in costs in the listings you considered?

- ☐ Very unclear
- ☐ Somewhat unclear
- ☐ Neither clear nor unclear
- ☐ Somewhat clear
- ☐ Very clear
- ☐ Did not review listings
- ☐ Not sure

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5. How many properties did you view, online in a live tour or in person, during that search?

- ☐ 0
- ☐ 1–2
- ☐ 3–5
- ☐ 6–10
- ☐ 11 or more
- ☐ Did not search
- ☐ Not sure

6. What was the biggest obstacle in your search?

- ☐ Rent or move-in costs
- ☐ Few suitable available homes
- ☐ Unclear or outdated listings
- ☐ Difficulty arranging viewings
- ☐ Application requirements
- ☐ Location or transport fit
- ☐ Another obstacle
- ☐ No major obstacle
- ☐ Did not search
- ☐ Prefer not to answer

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7. What one change to rental information or search support would have helped most?
