

Restaurant Customer Satisfaction Survey Template

All questions are optional. Select one answer for each choice question.

Write your answers to the open questions in the space provided.

1. Was this your first visit to this restaurant?

- ☐ Yes
- ☐ No
- ☐ Not sure

2. How satisfied were you with the food on your most recent visit?

- ☐ Very dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat satisfied
- ☐ Very satisfied
- ☐ I did not order food

3. How satisfied were you with the service you received?

- ☐ Very dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat satisfied
- ☐ Very satisfied
- ☐ Not applicable

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4. How satisfied were you with the time between placing your order and receiving it?

- ☐ Very dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat satisfied
- ☐ Very satisfied
- ☐ Not applicable

5. How satisfied were you with the cleanliness of the dining area?

- ☐ Very dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat satisfied
- ☐ Very satisfied
- ☐ Not applicable

6. How would you rate the value of your meal for the price you paid?

- ☐ Very poor
- ☐ Poor
- ☐ Fair
- ☐ Good
- ☐ Excellent
- ☐ I did not pay for the meal

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7. Overall, how satisfied were you with your most recent visit?

- ☐ Very dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat satisfied
- ☐ Very satisfied

8. What is one thing we could improve for your next visit?
