

School Enrollment Survey Template

All questions are optional. Follow each question's directions.

Write your answers to the open questions in the space provided.

Ask about one named enrollment cycle. Each question is optional and always visible; where a step was not relevant, use the offered response instead of forcing an opinion. Do not collect student records in open text.

1. Where are you in this school's enrollment process?

- ☐ Looking for information
- ☐ Preparing an application
- ☐ Submitted an application
- ☐ Received a decision
- ☐ Completed enrollment
- ☐ Stopped before submitting
- ☐ Another stage

2. How easy was it to find the eligibility rules and application deadline?

- ☐ Very difficult
- ☐ Somewhat difficult
- ☐ Neither easy nor difficult
- ☐ Somewhat easy
- ☐ Very easy
- ☐ I did not look for this information
- ☐ Not sure

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3. How clear were the steps you needed to take next?

- ☐ Not at all clear
- ☐ Slightly clear
- ☐ Moderately clear
- ☐ Very clear
- ☐ Completely clear
- ☐ I have not reached that step
- ☐ Not sure

4. If you needed help with enrollment, how easy was it to reach a person who could assist?

- ☐ Very difficult
- ☐ Somewhat difficult
- ☐ Neither easy nor difficult
- ☐ Somewhat easy
- ☐ Very easy
- ☐ I did not need help
- ☐ I did not know whom to contact

5. Which enrollment step took the most effort?

- ☐ Finding eligibility or deadlines
- ☐ Understanding school options
- ☐ Preparing documents
- ☐ Completing the application
- ☐ Getting help or an answer
- ☐ Confirming a decision or next step
- ☐ No step was difficult
- ☐ Another step

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6. Were the information and support available in a language and format you could use?

- ☐ Yes, both worked well
- ☐ Language needed improvement
- ☐ Format or accessibility needed improvement
- ☐ Both needed improvement
- ☐ I did not use written or online information
- ☐ Not sure
- ☐ Prefer not to say

7. What one change would make this enrollment process easier for families?
