

Smart Home Survey Template

All questions are optional. Follow each question's directions.
Write your answers to the open questions in the space provided.

Think about one connected household device you used in the past 30 days. Every question is optional. Do not share passwords, access details or information about when your home is occupied.

1. Which type of device are you describing?

- ☐ Lighting or smart plug
- ☐ Heating or cooling control
- ☐ Speaker or display
- ☐ Camera or entry device
- ☐ Household appliance
- ☐ Another device
- ☐ I did not use a device

2. What do you mainly use it for?

3. How reliably did it do what you expected?

- ☐ Very unreliably
- ☐ Somewhat unreliably
- ☐ Neither reliably nor unreliably
- ☐ Somewhat reliably
- ☐ Very reliably
- ☐ Not applicable

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4. How easy was it to change the settings you wanted to change?

- ☐ Very difficult
- ☐ Somewhat difficult
- ☐ Neither easy nor difficult
- ☐ Somewhat easy
- ☐ Very easy
- ☐ I did not try

5. How clear was the information about what data the device collects?

- ☐ Not at all clear
- ☐ Slightly clear
- ☐ Moderately clear
- ☐ Very clear
- ☐ Extremely clear
- ☐ I did not look for it

6. How much control did you feel you had over data-related settings?

- ☐ None
- ☐ A little
- ☐ Some
- ☐ A lot
- ☐ As much as I wanted
- ☐ Not sure
- ☐ Not applicable

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7. What would improve your experience with this device?
