

Swimming Pool Survey Template

All questions are optional. Follow each question's directions.
Write your answers to the open questions in the space provided.

Think about your most recent visit to the named swimming pool. All questions are optional. Report an urgent concern directly to pool staff rather than waiting for this survey to be reviewed. Do not include names or private health details.

1. What was the main purpose of your visit?

- ☐ Lap or fitness swimming
- ☐ Recreational swimming
- ☐ A lesson or coached session
- ☐ Accompanying another visitor
- ☐ Another purpose
- ☐ Prefer not to say

2. How clear was the information about the session you attended?

- ☐ Not at all clear
- ☐ Slightly clear
- ☐ Moderately clear
- ☐ Very clear
- ☐ Extremely clear
- ☐ I did not use session information

3. How satisfied were you with the changing facilities you used?

- ☐ Very dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat satisfied
- ☐ Very satisfied
- ☐ I did not use them

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4. How adequate was the space available for your intended activity?

- ☐ Not at all adequate
- ☐ Slightly adequate
- ☐ Moderately adequate
- ☐ Very adequate
- ☐ Extremely adequate
- ☐ I cannot judge

5. How comfortable did you find the pool area during your visit?

- ☐ Very uncomfortable
- ☐ Somewhat uncomfortable
- ☐ Neither comfortable nor uncomfortable
- ☐ Somewhat comfortable
- ☐ Very comfortable
- ☐ I cannot judge

6. Which part most needs improvement?

- ☐ Session information
- ☐ Changing facilities
- ☐ Space for the intended activity
- ☐ Comfort in the pool area
- ☐ Access to staff assistance
- ☐ Another part
- ☐ No improvement needed

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7. What specific change would improve your next visit?
